



WHEN IS A CASEWORKER NOT A CASEWORKER

The typical training of a CSA caseworker consists of two weeks..... yes two weeks of doing assessments, counting (you couldn't make it up) and working within a government environment. They are certainly NOT trained to be jacks of all trades.

Let's look at a few examples

Caseworkers are NOT financial advisors.

They have NO legal right to tell anybody to take out loans or credit card debt..... If this happens to you please Email us.

They have NO legal or moral right to tell anyone to default on mortgages nor have they the right to advise you to re-mortgage your property If they advise you to do either of these things..... we need to hear from you

They have NO legal right to tell you to reduce your pension plan, your future is precious and as government say's everybody should put as much into your pension as you possibly can

Caseworkers are NOT lawmakers.

If you are told by any caseworker that "it is law" to pay arrears within any set timeframe we need to hear from you..... Take the caseworkers name and let us know, this is illegal. Arrears have by law to be negotiated, this is in the legislation.

If you are told by any caseworker, on the intention to apply for a liability order "this is a done deal" the CSA do NOT decide the outcome of a court appearance, magistrates decide that

Caseworkers are not social workers

Your caseworker has NO formal training in social work; they have NO right to tell anybody "your children will suffer" if this happens let us know

When your marriage is suffering your caseworker has NO training to advise you to GET A DIVORCE

For those of you who try to contact the CSA and explain that you don't have any money left to live on then the CSA's answer to that is "default on your Mortgage" Child support is priority according to them. The CSA are also abusing powers by enforcing Deduction of Earnings Orders (DEO) to NRPs who are pay as you earn and what the CSA are also doing is incorporating arrears in with the deduction of earnings order which is in their guidelines but is NOT law therefore they should not be enforcing arrears in with the DEO as it is not law. The CSA are also misinforming NRPs that arrears have to be paid back within two years, again this is just a CSA guideline and not law so do not fall into the trap of believing that arrears have to be paid back in that time, it should be paid back within a reasonable time.

The CSA will also put you down as being Correspondence Only if an NRP rings up and and informs the CSA where they have made mistakes and quotes the laws where they have gone wrong, then when the NRP does contact the CSA in writing they do not respond.