



## **ADDRESSES & CONTACT INFORMATION**

STEPHEN GERAGHTY  
(Chief Executive)  
CSA  
Business Control Room, Room 158A  
LONGBENTON  
Newcastle Upon Tyne  
NE98 1YX  
TEL: 0191 2253154

MARTIN CONNOR  
(Client Service Director)  
CSA Complaint Resolution Team  
Durham House  
Room M0901  
Washington  
Tyne & Wear  
NE38 7SF  
TEL: 0191 2252680

DATA PROTECTION UNIT  
Room BP6002  
Benton Park View  
Benton Park Road  
Newcastle-upon-Tyne  
NE98 1YX  
Tel: 0191 2249632 / 0191 2256202

BELFAST  
CSA  
Great Northern Tower  
17 Great Victoria Street  
Belfast  
BT2 7AD  
Tel: 0845 713 2000 - Old Rules  
Tel: 0845 609 0092 - New Rules  
OR BELFAST TEL: 02890 4385960  
MAIN SWITCHBOARD 0845 7132000 OR 02890 896666

BIRKENHEAD  
CSA  
Great Western House  
Woodside Ferry Approach  
Birkenhead, Merseyside  
CH41 6RG  
Tel: 0845 713 8000 - Old Rules  
Tel: 0845 609 0082 - New Rules  
OR BIRKENHEAD TEL: 0151 6490861

CSA BOLTON (clerical cases) TEL: 0845 05508487 OR 01925 434573

DUDLEY

CSA

Pedmore House

The Waterfront

Brierley Hill

Dudley

West Midlands DY5 1XA

Tel: 0845 713 1000 - Old Rules

Tel: 0845 609 0062 - New Rules

OR DUDLEY TEL: 01384 48884888 / 01384 480188

FALKIRK

CSA

Parklands

Callendar Business Park

Callendar Road

Falkirk FK1 1XT

Tel: 0845 713 6000 - Old Rules

Tel: 0845 609 0042 - New Rules

OR FALKIRK TEL: 01324 625758

HASTINGS

CSA

Ashdown House

Sedlescombe Road North

St Leonards on Sea

East Sussex TN37 7NL

Tel: 0845 713 4000 - Old Rules

Tel: 0845 609 0052 - New Rules

OR HASTINGS TEL: 01424 465095

PLYMOUTH

CSA

Clearbrook House

Towerfield Drive

Bickleigh Down Business Park

Plymouth PL6 7TN

Tel: 0845 713 7000 - Old Rules

Tel: 0845 609 0072 - New Rules

OR PLYMOUTH TEL: 01752 726000 / 01752 695111

ICE

Independent Case Examiner

PO Box 155

Chester CH99 9SA

Tel: 0845 606 0777 OR 0151 801 8800

Email: [ice@dpw.gsi.gov.uk](mailto:ice@dpw.gsi.gov.uk)

ICO

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 0845 630 6060 OR 01625 545745 / SWITCHBOARD 01625 545700

PARLIAMENTARY OMBUDSMAN  
Millbank Tower  
Millbank  
London  
SW1P 4QP  
Complaints helpline: 0845 015 4033  
Email : [phso.enquiries@ombudsman.org.uk](mailto:phso.enquiries@ombudsman.org.uk)  
OR TEL: 020 7217300 / 020 72174163

CSA NATIONAL HELPLINE GENERAL ENQUIRIES 0845 7133133 OR 0151 2431901

CSA 'OLD SYSTEM' ENQUIRIES 0845 7137000 OR 0151 2431901

CSA 0845 60900042 OR 01324 625758