



The Non-resident parent (NRP)

This is a name given to the parent who does not live with the child; it was felt more appropriate than the previous description absent parent. We don't believe either to be necessary it is fact most parents want to be very much a part of the Child's life.

To work out which system you are on, you need to know the date the original claim was made by the parent with care pre March 2003 you are on CSCS (old rules CS1). Post March 2003 you are on CS2. You could have migrated to CS2, but only if the case has closed down for more than 13 weeks or you have been a bad lad and acquired a second parent with care.

NRP have many, many difficulties with the CSA, most will be dealt with individually here, one thing that needs mentioning here is.....

WHEN YOU FIRST HAVE DIFFICULTIES, NO MATTER HOW SMALL (small turns massive when dealing with this agency), YOU MUST, MUST APPLY FOR YOUR DATA PROTECTION FILES (DPF). PLEASE, PLEASE DO THIS. THERE IS A TEMPLATE LETTER AVAILABLE HERE in the download section

Let's go through an A to Z of what to do, most people arrive at this site when things are going wrong, but it's not all doom and gloom you have found us(your no longer alone). We promise to fight your corner as long as it takes.

- A) **Assessments~~ As many as 87% are wrong, the CSA are notorious for making mistakes especially on old rules(CSCS or CS1)Please if you think your assessment is wrong email us at admin@afairercaforall We offer a free assessment check service.**
Arrears~~ It has been brought to our attention on a number of occasions the CSA are approaching NRP's quoting several thousands of pounds of arrears. If this happens you need to request an account breakdown straight away a template letter is available in the download section. Visit our forum for further advice.
- B) **Bullying~~ Do not let your CSA caseworker bully you remind them politely you are a client and deserve respect as detailed in their client charter**
Bailiff action~~ this will be covered in depth in a separate section, please do not panic all is not lost
- C) **Charging orders~~ This type of order has to be ordered by a court, the CSA apply for an amount to be charged on any property you may own, this will show on the land registry**

documents meaning if ever you attempt to sell the CSA will be able to claim the amount owing. This type of order is used after bailiff action has failed

Credit cards/ loans/remortgage~~ The CSA are not financial advisors, they have no legal right to advise you to take out credit to pay child support arrears. If you are told to do any of these things take your caseworkers name and advise them you will be reporting them to the FSA. It is illegal to give financial advice without the relevant paperwork

- D) Detachment of Earnings orders (DEO)~~ The CSA have procedure to follow when applying a DEO, this is currently not happening. All DEO's are subject to a protected income level, which must not be breached. DEO is covered in depth in another section, including procedure the CSA must follow
- E) Earnings~~ When the CSA request wage slips for assessment all earnings will be included (bonus and overtime are used in assessments). Tax credit is also treat as income please check out our tax credit guide for more information
- F) Final payment~~ A frequent question we are asked is "when do I stop paying CSA". This is a grey area, pretty much dependant on child benefit(please see our section covering child benefit) An in depth explanation is given there
- G) Getting it right~~ Something the CSA are not known for this is why other agencies and ourselves are here
- H) Housing costs~~ If your case is old rules housing is part of the calculation(either £80 or 50% of your net income whichever is higher, If you have a child living in the household full housing is allowed) If your case is new rules no housing costs are used
- I) Inept~~ Should be the Child Support Agencies middle name, this is obvious to all who have the misfortune of dealing with them
- J) Justice~~ the CSA are NOT magistrates. If they advise you the courts have no power when dealing with them, please let the court know. You ARE allowed to speak in court DO NOT let them tell you otherwise
- K) Kick their asses~~ What it says on the tin
- L) Liability orders~~ this is usually the first step in enforcement procedures; it is there only to make the debt recognised by law. It is not a CCJ or any other type of blacklisting it does not harm your credit rating. A liability order allows the agency to instruct bailiffs
- M) Marston's~~ the agencies preferred company of bailiffs, if you are threatened by Marston's please visit our forum for advice
- N) Non-compliance ~~ this one makes us laugh. NRP are being classed as non-compliant for a number of reasons..... Dare question an agency decision, or exercise you legal right. The agency and our organisation must have different dictionaries, because them and us have very different views
- O) Overcharging~~ Sadly a regular occurrence, please request an assessment check if you're worried
- P) Parent~~ This is what you are no matter how much the agency treats you like a criminal, your children will always love you
Poverty~~ Child poverty is measured by charities by using the following formula, if your household has less the £10 per person per day after housing costs you are officially in poverty, Please inform Banardo's or Unicef if your family is forced into poverty by the

CSA.. AFAIRERCSAFORALL IS PROUD TO SUPPORT THE ERRADICATE CHILD POVERTY CAMPAIGN. Please see our child poverty section for things to do to help

- Q) Qualifying Child~~Any child you are paying child support for**
- R) Reasonable~~ the CSA and reason simply cannot go in the same sentence they are the most unreasonable government agency ever introduced into this country**
- S) Suicide~~ not allowed here, not worth it PLEASE DONT GO THERE**
- T) Time to fight back~~ you and us will bring change, our voice is growing daily**
- U) Untruths~~ the CSA are telling many NRP that arrears have to be paid back in a two year time frame. If you are told "this is law" we need to hear from you. Quoting false law is a criminal offence. Please take your caseworkers name and email us**
- V) Vile~~ the taking and using of tax credit, one of the major aims of this organisation.**
- W) We are here~~ you are not alone, join our forum there is many helpful members in the same position**
- X) XXX~~~ kiss them goodbye, but don't bury your head in the sand**
- Y) You and us~~ together we will beat em, it may take time but we will be heard**
- Z) ZZZ~~~ Am I glad its midnight, seriously we will fight till the bitter end guys promise**

AFAIRERCSAFORALL is proud to be supporting the end child poverty campaign